



Prófanir með notendum

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Hvað er nytsemi?





Hvað er nytsemi? Auðvelt að finna og nota.



Effectiveness

Can users achieve their desired goals on your website?



Efficiency

How quickly can users achieve their goals on your website?



Learnability

Is site easy to learn the first time users encounter it?



Memorability

Can repeat users easily remember how to use your site?



Error handling

How does the website help users recover from errors?



User satisfaction

Do users like using your website & recommend it to others?

NOW THIS MAKES
ME GIVE UP. I'D
GO AND MAKE A
CUP OF TEA AND
FORGET ABOUT IT.

AAH! WHY IS
THAT?





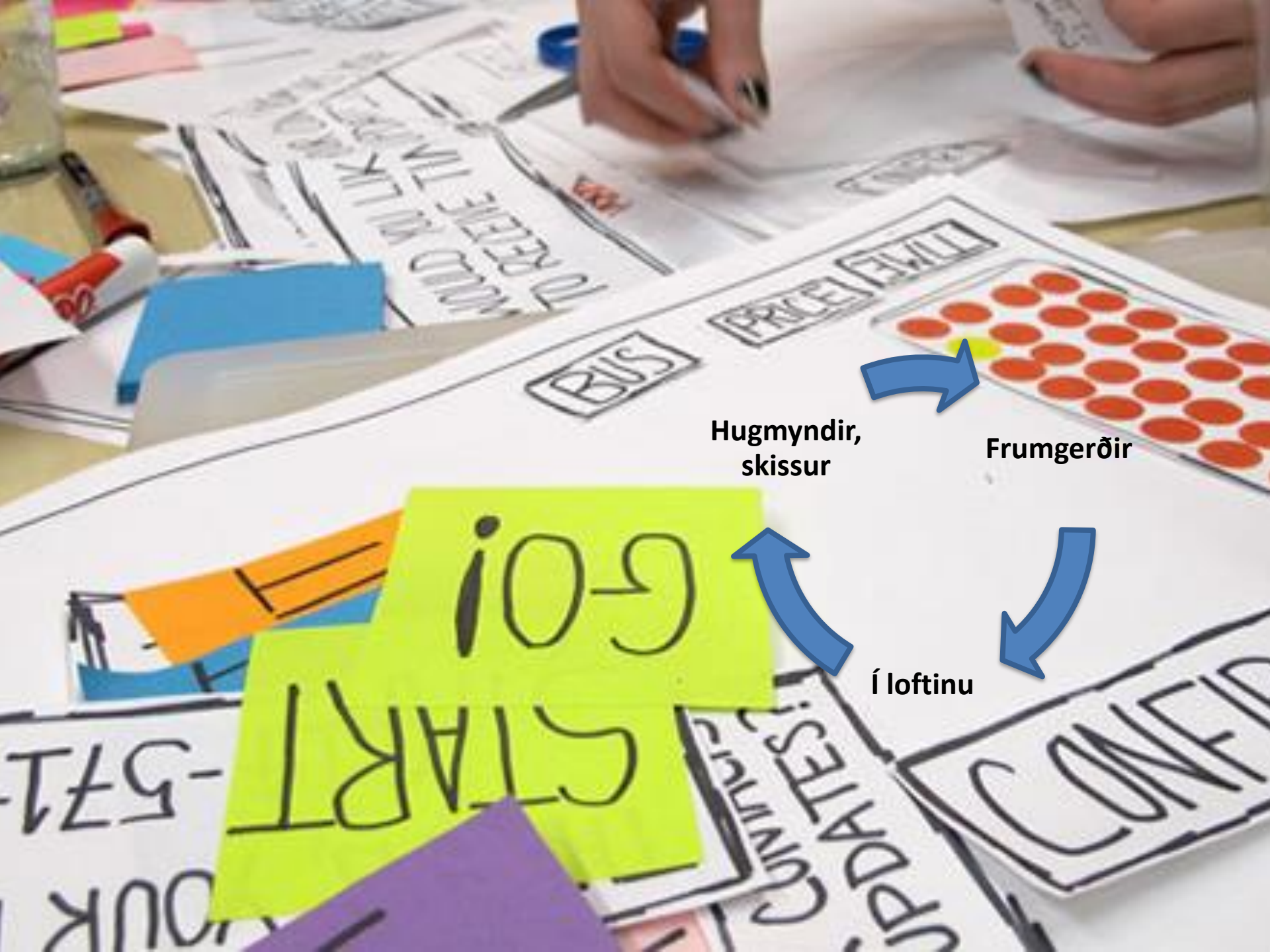




I CAN BARELY WALK IN THIS THING



**WHO DID THE USABILITY
TESTING?!?!?**

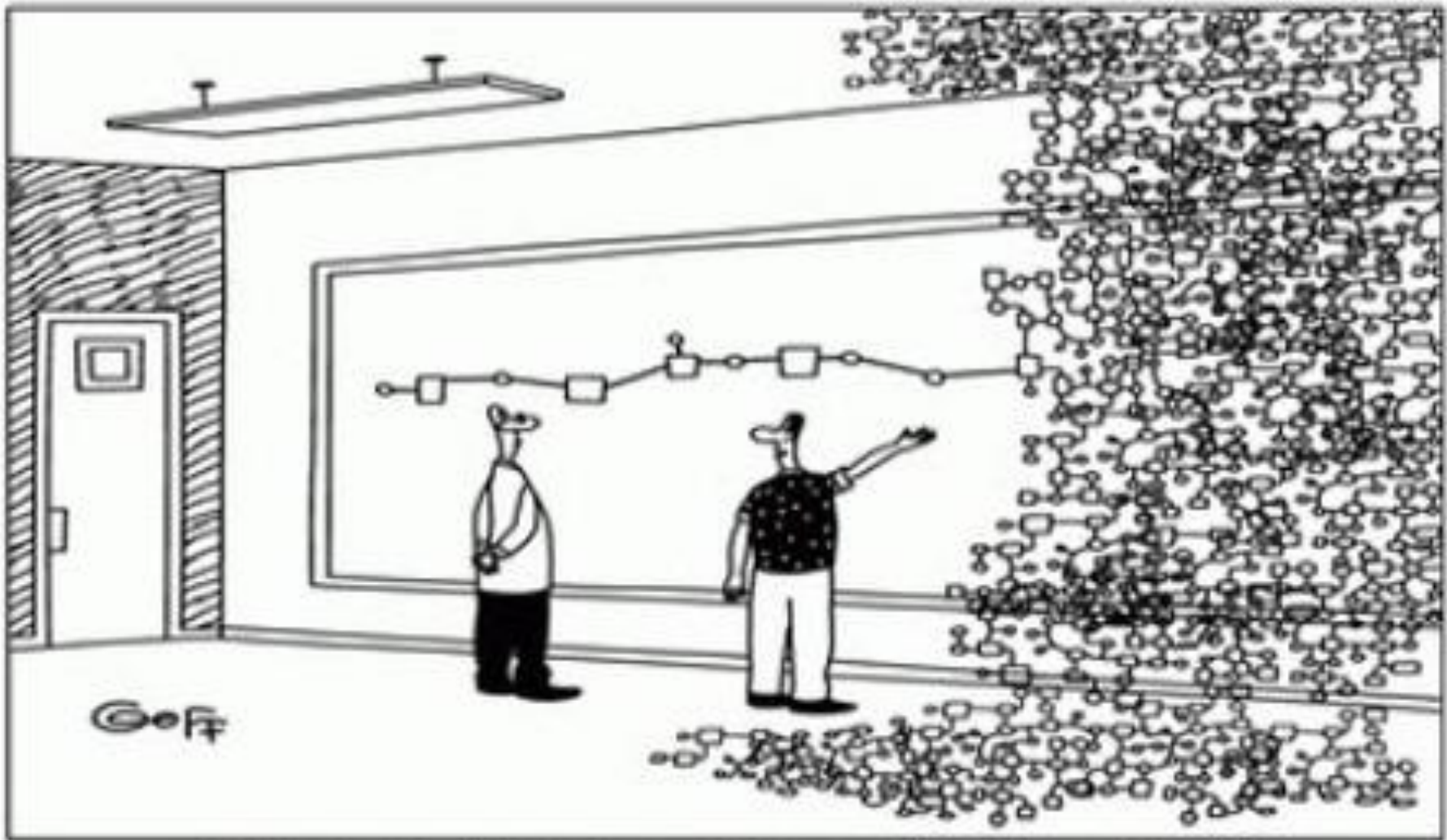


Hugmyndir,
skissur

Frumgerðir

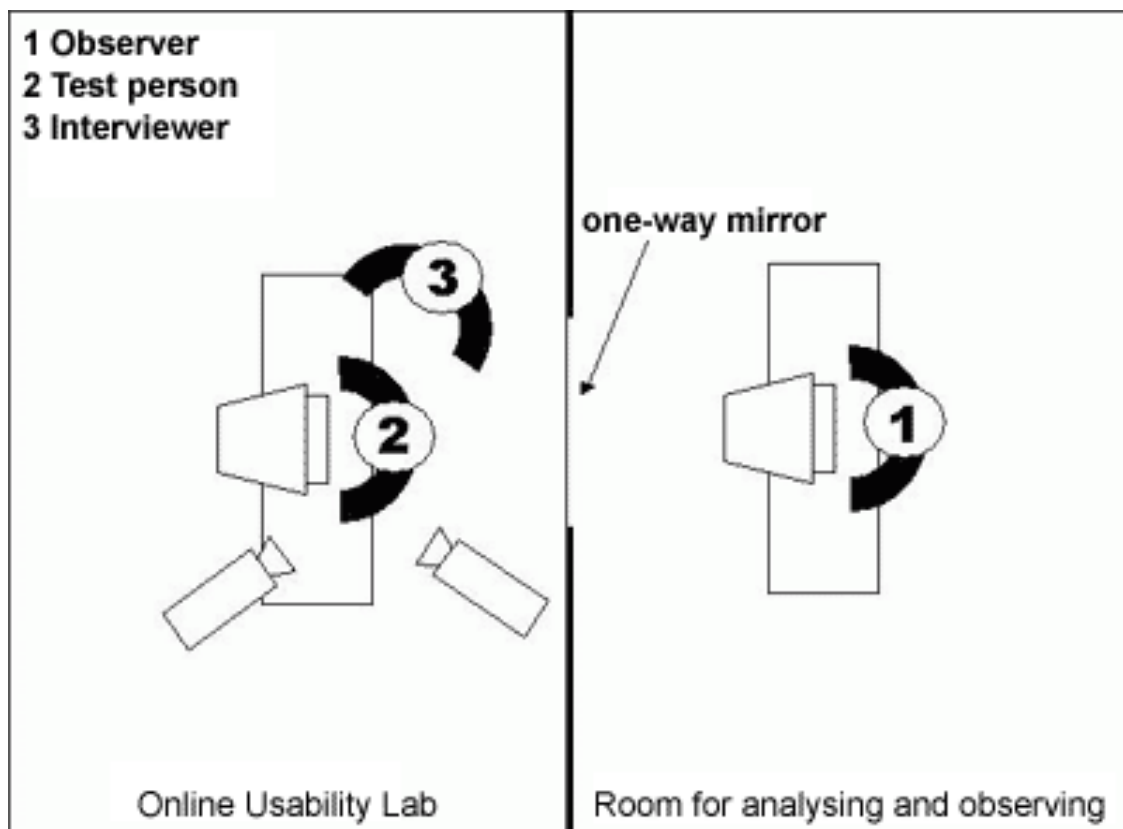
Í loftinu

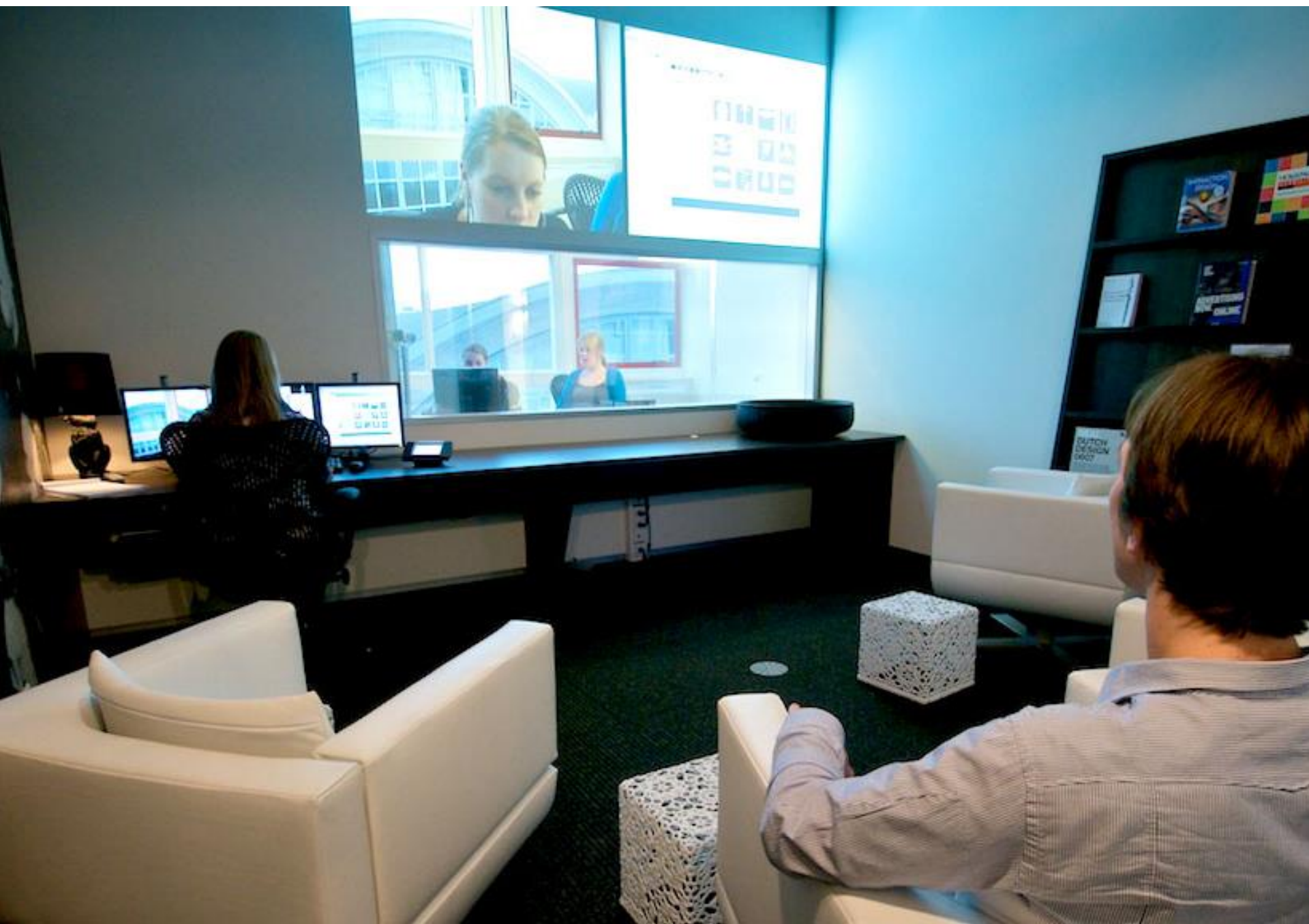
Af hverju prófanir?



"This is where the idea for the new EHR starts getting a little complicated."

Hvernig er prófað?





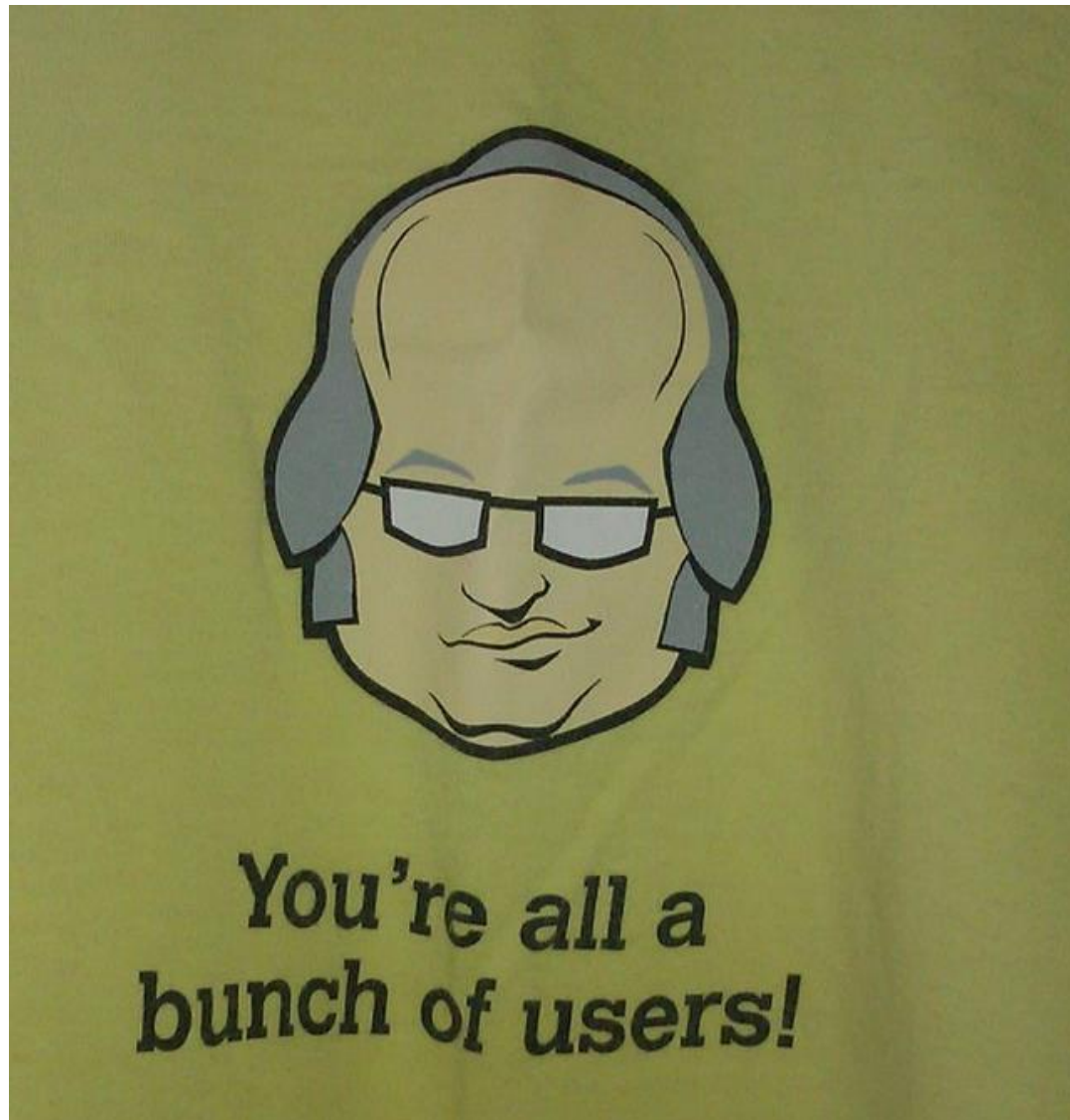
Hvernig er prófað?



Hverju skila prófanir?



Allir eru notendur



– líka þú!

Hvernig prófar þú?



Prófunarferlið



Verkefni skilgreind
Notendur
Framkvæmd
Greining
Túlkun
Hönnun breytist



Prófunarferlið - Sjá



☐ Deliver

Endurhönnun

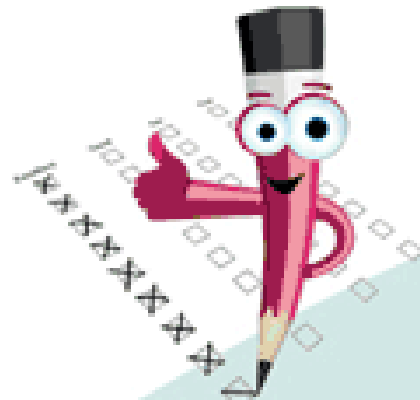
☐ Improve

Greining – Túlkun

Mat lagt á hönnunina
eða vöruna út frá
niðurstöðum prófana

☐ Test

Finna notendur –
Framkvæma próf



Og hvað svo?



KEEP
CALM.

YOU

CAN
DO IT.

Þetta er ekki flókið

- Undirbúningur
 - Markmið
 - Markhópur
 - Verkefnin
- Prófa
- Greina niðurstöður

Takk fyrir!



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