Accessibility in practice – one step at a time

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20 minutes to cover

What

Who

Why

How



What is accessibility?





Digital accessibility

Everyone, regardless of ability, can access information and use services





Accessibility is also a matter of choice



Channel

website, social media, apps, documents, email, chat, phone ...



Device

computer, tablet smartphone...



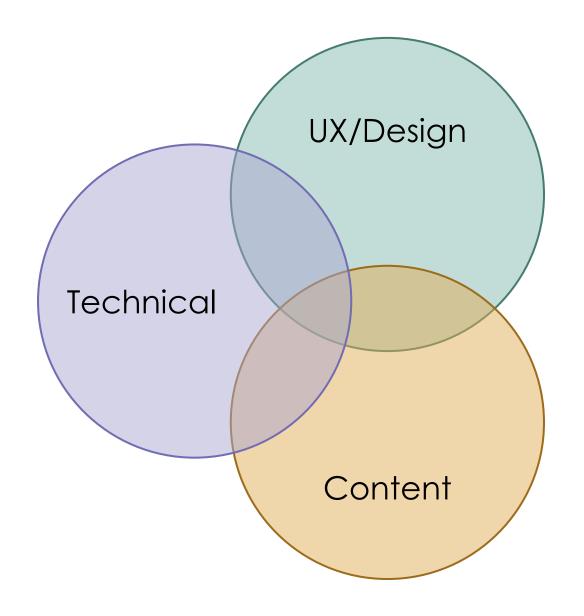
Format

text, images, illustrations, video, audio...



Accessibility

In three parts





Example:

Impossible to reach

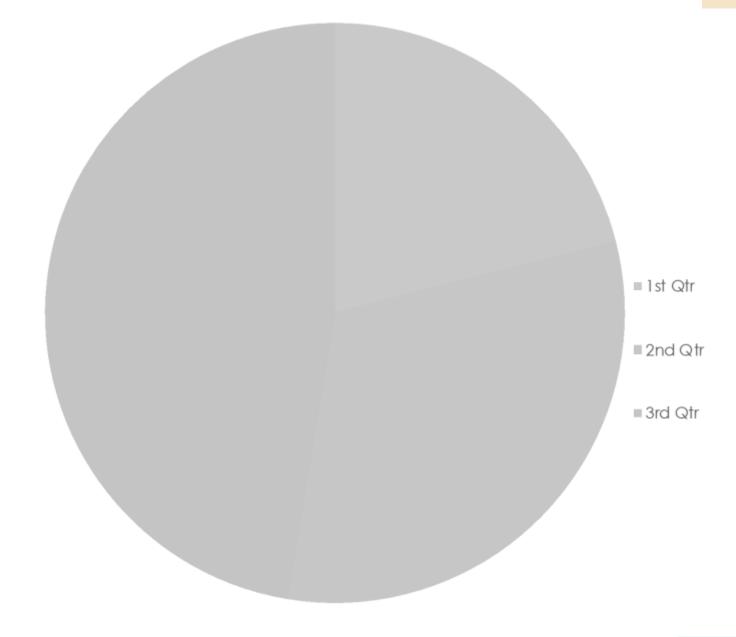
Name	
E-mail	
Check to send	
You need to check this	





Example:

Difficult to distinguish





Example:

Cumbersome to read

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Verkhovne Rada

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On this stag, we celebrate Europe. And there is no before in more algorithment place in an that their have valence the pasts of Europe is present in post offers, in past inflights and without in the Europe of your passes.

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Or peace

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You can resul the Tall properly being series material being

Charmer Staturalisal provided President Metastic's please on the Walk of the Strone at the Velstroone Reals of Ulmaine.

Fregreenes in Kyly

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"We are pentially enems, that Likraine argently histor throe equipment and an determinasystems to defend that against the agginesis. We Europeans need to deliver. We need to take regionability, intensity our support and deliver six our framesial pagent.

This is why our decision on the EUM 50 billion Ultraha Facility was no important. And I stan welcome the more resent American decision to provide sale and applicant financial and military append to Ultraham. Spaties, this provides a practitable and assumed financial to make the Billion in revent and the americand of its reconstruction white."

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Who is affected?





User needs

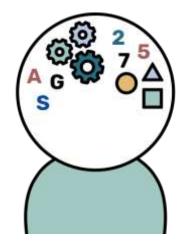
Deaf

Hard of hearing

Blind

Visually impaired

Colourblind



Speech

Motor

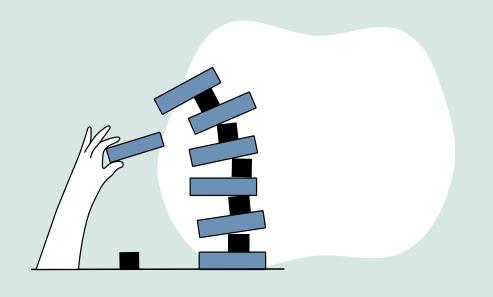
Cognitive



Why is this relevant?







A couple of reasons

- Web Accessibility Directive
- European Accessibility Act
- Maximising the foreseeable use
- Optimising SEO
- CSR
- Common sense

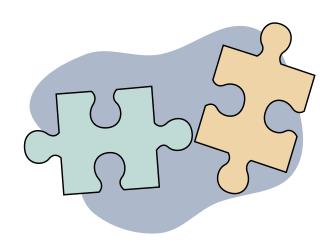




of the EU population aged 16 and over has a disability (activity limitation).

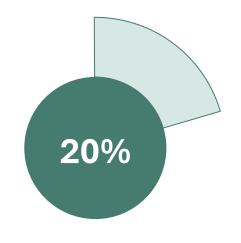


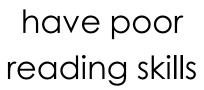
The largest minority in the world – that anyone can join in an instant

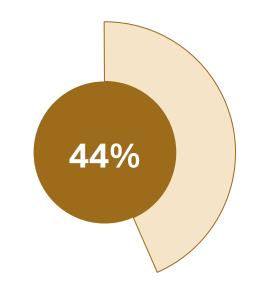




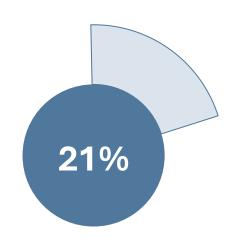
But there is more







has less than basic digital skills



aged 65 years and over



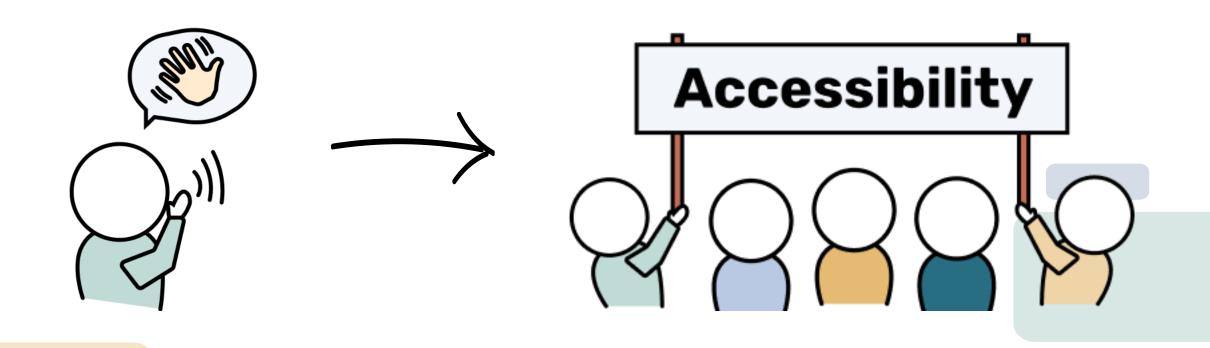
Source: Eurostat, PIAAC

How can it be done?





Accessibility is everyone's responsibility





One step at a time







Analysis

Current state Internal resources External suppliers Competence

Training
Certification
Buy-in

Procedures

Workflow Documentation Standards





Member-driven and not-for-profit

- 8.000+ members
- 200+ organisations
- 100+ counitres
- 7 local chapters
- 10.000+ certified professionals











Thanks for listening!

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